



Takin' Care of Business



79%
of damages cause
a service disruption.

KNOW WHAT'S
BELOW.

ClickBeforeYouDig.com





33%

of damages were
the result of failing to
make a locate request

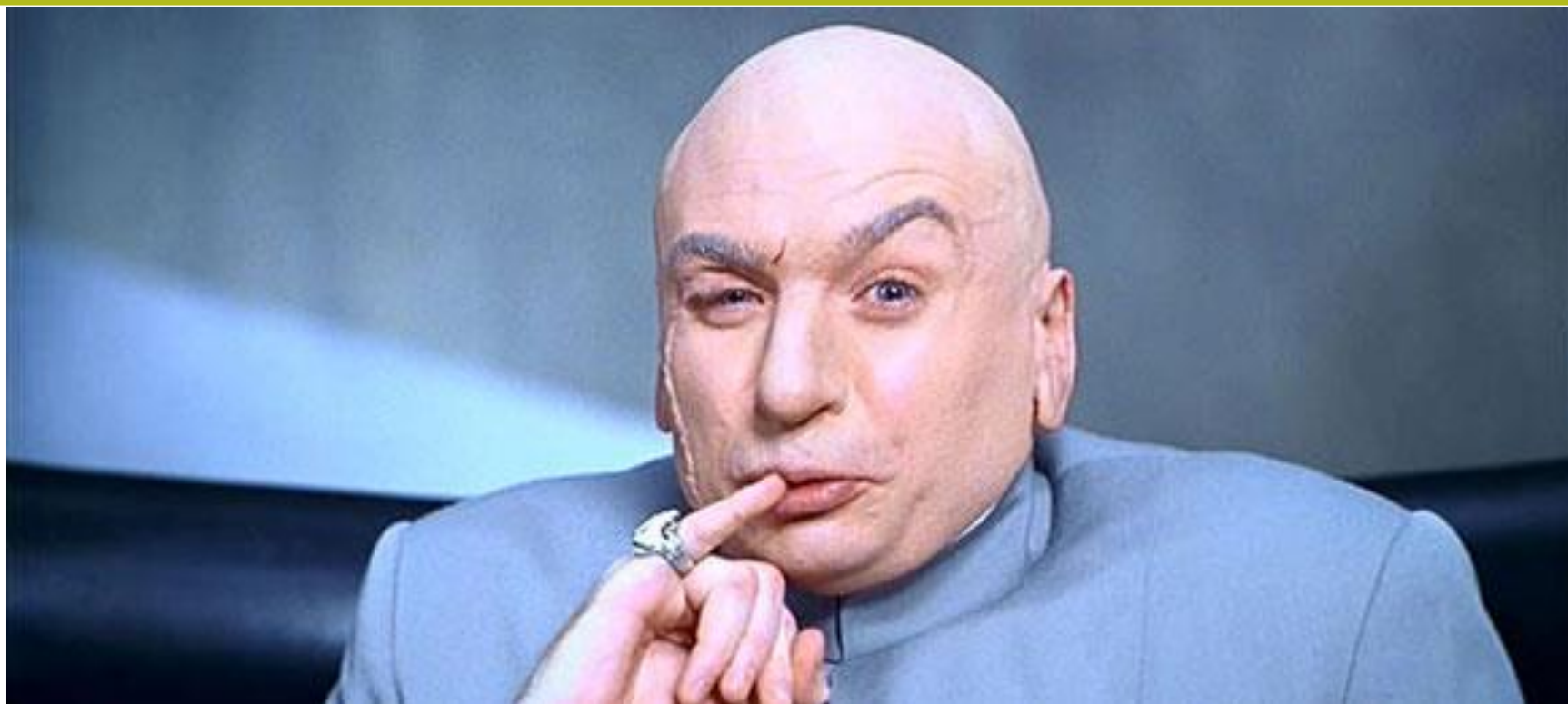
KNOW WHAT'S
BELOW.

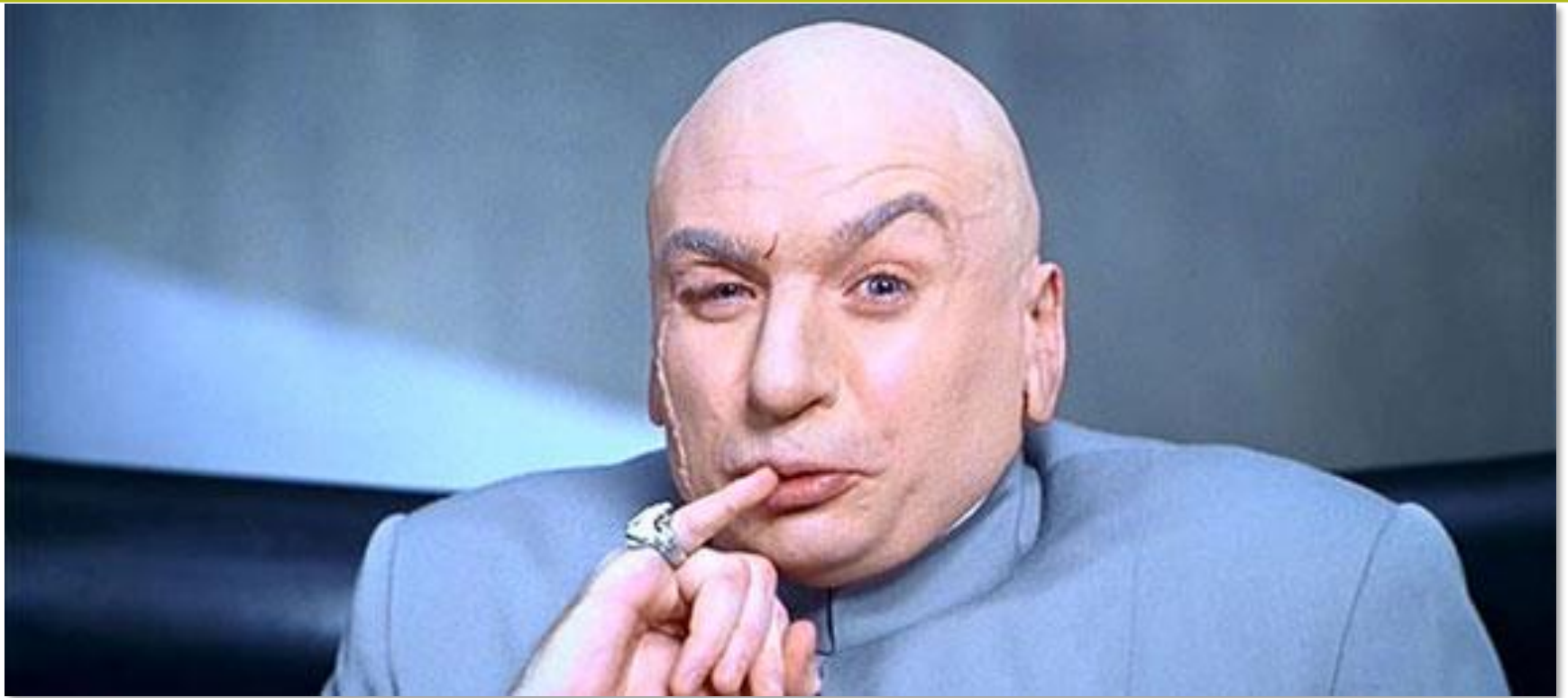
ClickBeforeYouDig.com



4000

Damages reported into DIRT in 2016.





1 Billion Dollars

Click Before You Dig



Members – 90%

Contractors – 75%

Homeowners – 40%

Single Access Point

ClickBeforeYouDig.com

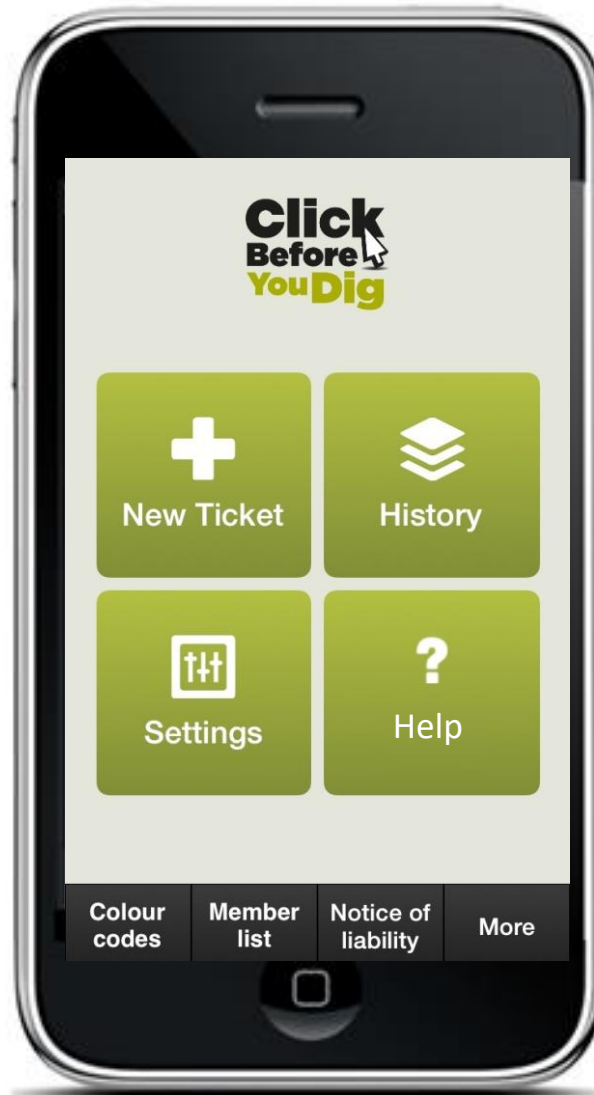


Know What's Below.

Whether you're planning a home improvement job, planting a tree or installing a fence or deck,
Click Before You Dig to safely identify buried utility lines.

Click the province or state in which you are planning to dig for information about the One-Call service in that area. Follow the links to either visit the local damage prevention centre, or to directly enter a locate request for that region.

Download the App!



*To learn more
about the Mobile
App and how to
use it, please visit
our website!*

www.AlbertaOneCall.com

Step 1

YOUR RESPONSIBILITY



24hrs/day & 7 days/wk

www.albertaonecall.com
or

Call 1-800-242-3447
Regular business hours
Monday thru Friday
(except holidays)

Operators of buried utilities require at least two working days notice prior to any ground disturbance.

Step 2

OUR RESPONSIBILITY

**NOTIFYING OUR MEMBERS
OF YOUR DIGGING PROJECT**

Alberta One-Call will:

1. Assign a ticket number to your locate request; and
2. Notify our members of the planned ground disturbance in the vicinity of their buried infrastructure.

Upon receipt of locate request, members assess the information on the ticket and determine whether or not the proposed ground disturbance will be in conflict with their buried facilities.

Step 3

BURIED UTILITY OWNER RESPONSIBILITY

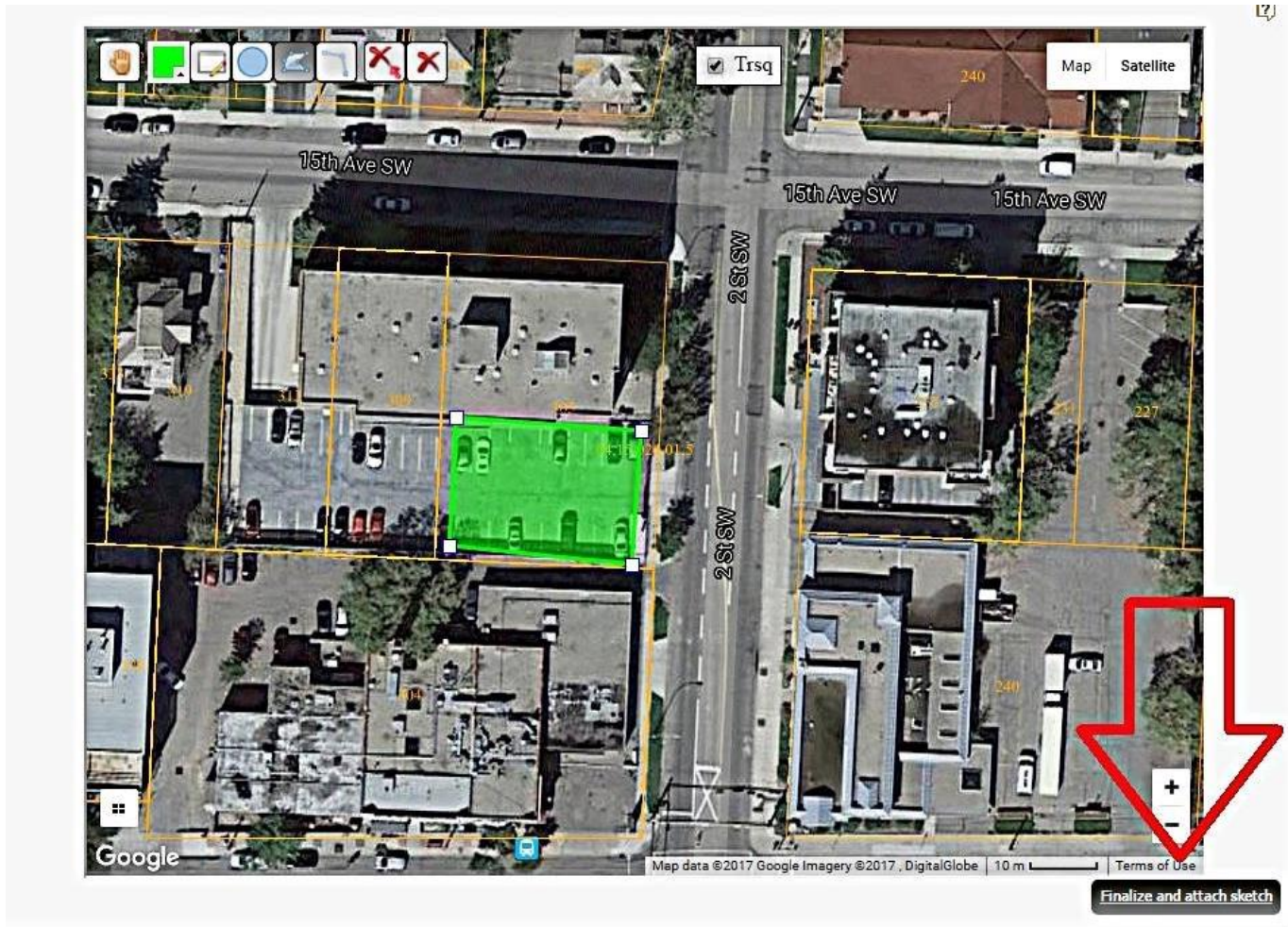
**LOCATING AND MARKING
BURIED UTILITIES**

**Within TWO working days, Buried
Utility Owners will *either*:**

1. Contact you to arrange a time to meet on-site for the next available appointment; **OR**
2. Identify and mark the location of their buried infrastructure; **OR**
3. Provide clearance to proceed with your proposed ground disturbance.

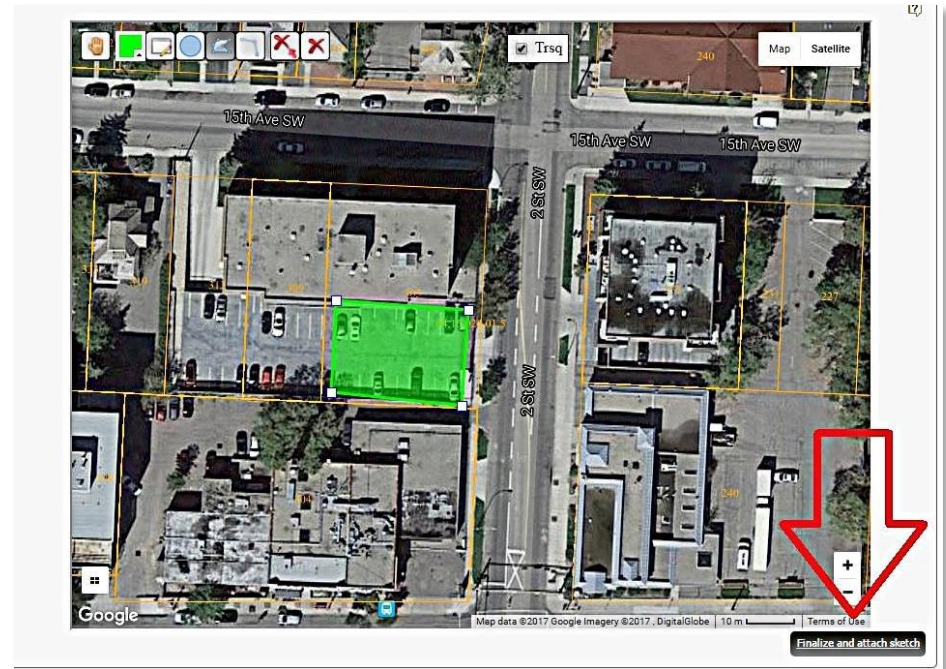
If you are advised that you may proceed to dig without a locate, request confirmation in writing.

Attachments to Locate Requests



Attachments to Locate Requests

- Attachments eliminate 3rd party interpretation of your dig site.
- Only 35% of locate requests in 2016 included an attachment.
- Attachments will be mandatory in 2017 following development and rollout of a comprehensive training program.



Dig Safe Ambassadors



DigSafe Ambassadors

- **Primary function** – promote awareness, educate and inform
- **2016 Pilot** - Direct contact with over 2,200 people representing over 10,000 people in Calgary and Edmonton area digging community.
- **2016 Social media reach** – Over 80,000 impressions



#DigSafeYEG

#DigSafeYYC



The Underground Infrastructure Safety Enhancement Act

bill S-299



Senator Grant Mitchell



SENATE | SÉNAT
CANADA

The Underground Infrastructure Safety Enhancement Act

Requires:

- Registering federally regulated underground infrastructure with a notification centre and providing information on it;
- Persons planning to undertake a ground disturbance to make a locate request to the relevant notification centres; and
- Operators of registered underground infrastructure, as a result of the locate request, to mark the location of the underground infrastructure on the ground, provide in writing any other accurate and clear description of the location of the underground infrastructure or indicate that the ground disturbance is not likely to cause damage to the underground infrastructure.

The Underground Infrastructure Safety Enhancement Act

- What is the benefit?
 - Creates

To learn more about us, visit our website, send an email to **info@albertaonecall.com** or dial 403.531.3700.

And always...

**Click
Before
You Dig**



www.AlbertaOneCall.com

