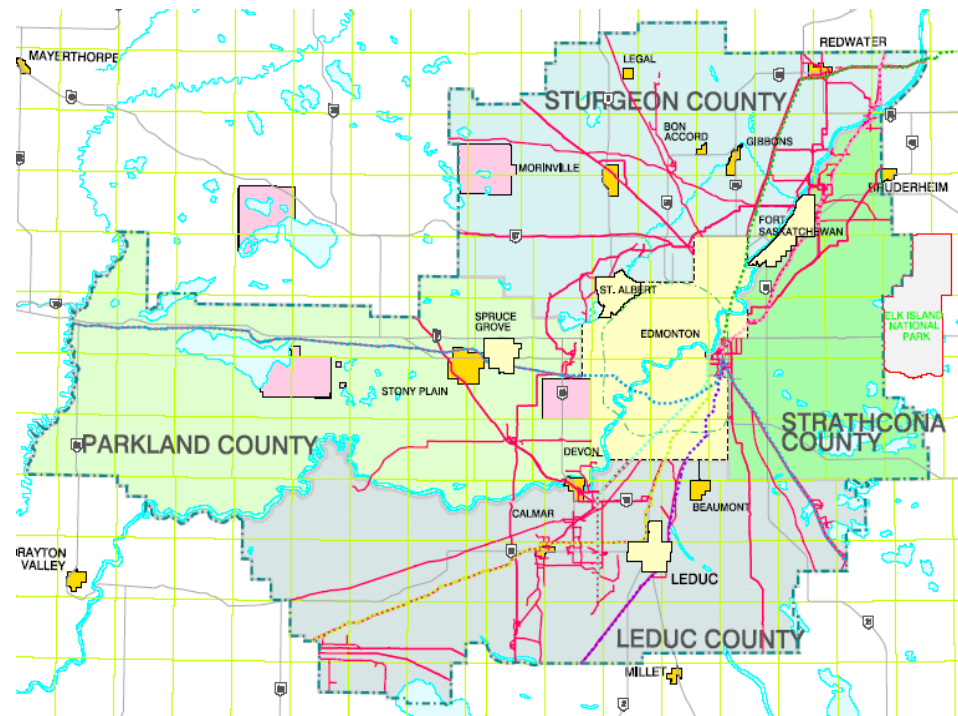


AN INTRODUCTION TO EAPUOC

EDMONTON AREA PIPELINE AND UTILITY OPERATORS' COMMITTEE



Rural Area Legend	
-----	Edmonton RDA
-----	HVP Corridor
-----	Crude Oil Corridor
-----	Export Corridor
-----	East Edmonton Corridor
-----	Bitumen Blend Corridor
-----	Refined Products Corridor
-----	Eapuoc's Rural Area Boundary
-----	High Pressure Pipelines
-----	PARKLAND COUNTY
-----	LEDUC COUNTY
-----	STRATHCONA COUNTY
-----	STURGEON COUNTY

Real Value!

Pipelines are acknowledged as the safest mode of transportation for petroleum products. EAPUOC builds on that foundation to ensure that pipelines and utilities continue to deliver their products and vital services in a safe, effective manner. Success has been demonstrated in emergencies and in the fact that EAPUOC is highly regarded by others.

What is EAPUOC?

More than 30 companies, municipalities and agencies, united in the cause of safety make up the Edmonton Area Pipeline and Utility Operators' Committee.

They meet monthly from September to June.

EAPUOC's interests are primarily within the area outlined in the cover page map. Members' responsibilities extend throughout Alberta and its "sphere of influence" reaches outside North America. EAPUOC has been used as a model for other organizations.

EAPUOC was originally formed after a major petroleum pipeline rupture in 1979. "The Mill Woods Incident" that forced the evacuation of over 19,000 people. An inquiry by Alberta's Energy Resources Conservation Board (ERCB) determined third-party damage was the root-cause. Fifteen recommendations were made. A request that the City, the ERCB and operators explore all aspects of pipeline planning, design and operation gave rise to the "Edmonton Area Pipeline Operators' Committee". It was soon realized that utility services should be included in the organization.

Pipeline Corridors in Mill Woods



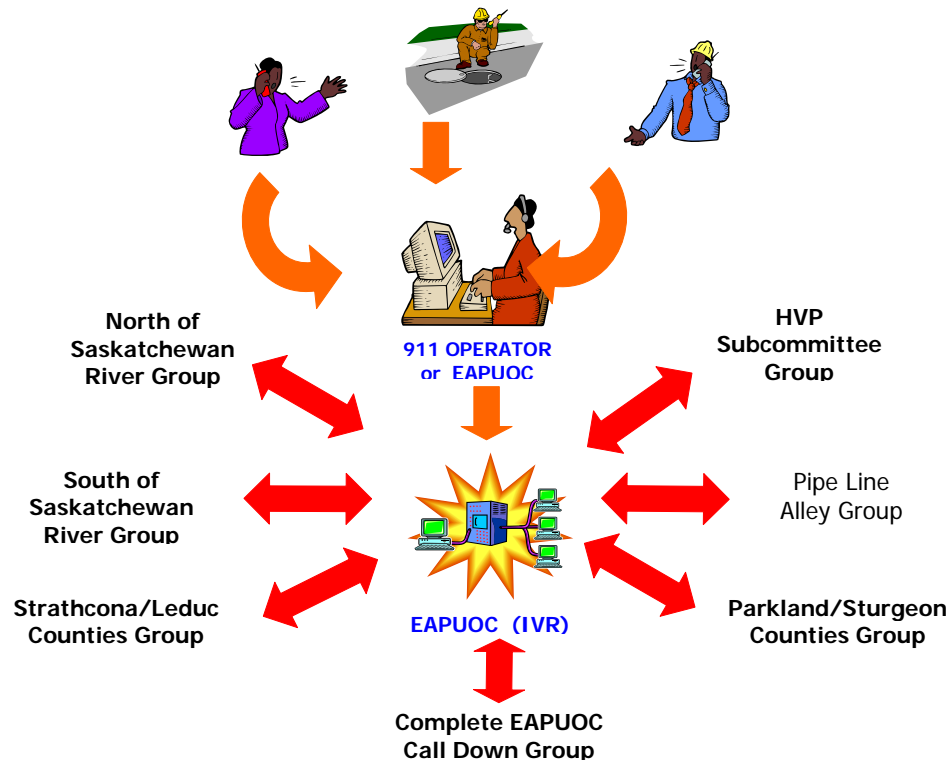
What has EAPUOC accomplished?

The ERCB recommendations dealt broadly with pipeline agreements and procedures, construction, operation, physical integrity, emergency response and education. These have been addressed with considerable success and continue to be the focus of activities.

Significant accomplishments include:

1. An “Emergency Contacts and Data Manual” (expertise available, products handled and their physical properties, and emergency procedures).
2. Land planning including encroachments, land-use and the Transportation & Utility Corridor.
3. Enhanced monitoring, operating and communication, with an EAPUOC member/industry automated Interactive Voice Response (IVR) telephone call-down system for emergencies.

IVR CALL DOWN SYSTEM



4. Employment of a consultant to conduct underground awareness presentations to contractors and community groups.
5. Sponsoring safety seminars for members, contractors, construction supervisors, regulators and the digging public.
6. Ground disturbance and IVR Emergency response training.
7. Publication, maintenance and distribution of the best-seller manual “Guidelines for Working Near Buried Facilities”.
8. City of Edmonton emergency plans and training include close interaction with pipeline and utility operators and neighbouring jurisdictions in both simulations and in real emergencies.
9. A broad range of community awareness and educational activities promoted by our Mascot ‘GRONK’, which include: posters, colouring books, fridge magnets and videos.

How Can I Participate?

Members of EAPUOC can best serve the interests of their company/agency and EAPUOC by:

1. Becoming familiar with the “Emergency Contacts and Data Manual”.
 - Know the EAPUOC area, municipal areas, and pipelines/corridors.
 - Know what lines could affect your facilities or plant.
 - Learn how the “Call-Down System” works and how you fit into it.

- Review the emergency contacts section regularly – in detail. Appreciate the products handled and who is available in an emergency.

THIS MANUAL IS A VITAL RESOURCE IN AN EMERGENCY

- Update manual promptly.
- Discuss and review the manual with your co-workers in safety meetings.
- Make it available for use.
(Note document is available on the EAPUOC website – www.eapuoc.com)

2. Attend EAPUOC meetings regularly – get to know your fellow members, their companies’ resources (and their vulnerabilities).

-Participate in the monthly review of “hits and near-hits” and problems.

-Participate in discussions and bring forward your ideas.

3. Get involved in EAPUOC projects. Every member’s ideas and experiences are valued.

A Bright Future!

EAPUOC has taken giant strides since its beginnings in 1979. Recent advances include a high quality 10 minute promotional DVD and a reincarnated mascot “GRONK”. You can, by your efforts, ensure its continued progress and leadership in the 21st century.